



Frequently Asked Questions („FAQ“)

This FAQ is intended to answer the most frequent questions concerning Delivery Hero SE's Annual General Meeting 2024 (“**AGM**”) and the registration/voting process.

In the event of any discrepancies or ambiguities between this FAQ and the official convocation of the AGM, the information contained in the convocation of the AGM dated May 10, 2024 (“Convocation of the AGM”) shall always prevail.

The **AGM** will be held as a virtual general meeting without the physical presence of the shareholders or their authorized representatives. Shareholders and their proxies can follow the entire AGM live in audio and video transmission from 10:00 hours (CEST) using the Investor Portal on the internet at <https://ir.deliveryhero.com/agm>.

1. When, where and how will the AGM take place?

The AGM will take place on **June 19, 2024** at 10:00 hours (CEST). The location of the AGM is **Grünebaum Gesellschaft für Event-Logistik mbH „The Burrow“, Karl-Heinrich-Ulrichs-Straße 22/24 / Lützowplatz 15, 10785 Berlin**.

The Management Board of Delivery Hero SE (also the “**Company**”) has decided, with the consent of the Supervisory Board, on the basis of Section 16 para. 4 of the company's articles of association to hold this year's AGM **virtually**. Physical presence of the shareholders or their proxies (with the exception of proxies appointed by the Company) at the location of the AGM is therefore excluded.

2. Am I entitled to vote at the AGM?

To be entitled to vote, the shareholder must be entered in the Delivery Hero SE share register on the day of the AGM and must have registered in due time. For **technical reasons**, however, no registrations will be made to the share registry from the end of June 12, 2024 (“**Technical Record Date**”) to the end of the AGM on June 19, 2024 (“**Registration Stop**”). Purchasers of shares whose applications for registration are received by the Company after June 12, 2024 will therefore not be able to exercise voting rights and other shareholder rights arising from these shares unless they are authorized or empowered to exercise rights in this respect.

3. Which dates do I have to keep in mind?

- Registration Stop: June 12, 2024, 24:00 hours (CEST)
- Deadline for the registration to the AGM: June 12, 2024, 24:00 hours (CEST)
- Deadline for the submission of countermotions/election proposals: June 4, 2024, 24:00 hours (CEST)
- Deadline for the submission of comments on agenda items: June 13, 2024, 24:00 hours (CEST)
- AGM: June 19, 2024 at 10:00 hours (CEST)

Further important dates can be found in our [financial calendar](#).



4. When is the Registration Stop and what does it mean?

The Registration Stop begins on **June 12, 2024, 24:00 hours (CEST)**. The entry status in the share register on the day of the AGM will correspond to the status after the last change of registration on June 12, 2024. The registration stop does not mean the shares are blocked for disposal. Buyers of shares whose requests for a change of registration are received by the Company after **June 12, 2024, 24:00 hours (CEST)**, however, cannot exercise the voting rights and other shareholders' rights on the basis of these shares, unless they have obtained a power of attorney to do so or an authorization to exercise such rights. In such cases, voting rights and other shareholders' rights are retained by the shareholder entered in the share register until the change of registration.

All purchasers of the Company's shares who are not yet registered in the share register are therefore requested to submit requests for the change of registration in due time.

5. How can I register for the AGM?

Shareholders of Delivery Hero SE can register to vote and to participate in the AGM **electronically via the Investor Portal or** at the following registration address **via post or email ("Registration Office")**:

Delivery Hero SE
c/o Computershare Operations Center
80249 Munich
Germany
Email: anmeldestelle@computershare.de

Shareholders can log in to our Investor Portal with their personal access data, which they will receive by mail or email.

The latest possible date for registration is **June 12, 2024, 24:00 hours (CEST)**.

6. How do I proceed if I did not receive a convocation to the AGM?

This could be due to the fact that the entry in the share registry occurred either after the beginning of May 29, 2024, 00:00 hours (CEST) (date for the dispatch of the convocation) or the convocation could not be delivered by mail or email.

Please contact the AGM service:

- **via email: anmeldestelle@computershare.de or**
- **by phone: +49 (0)89 30903-6330**

(Mondays to Fridays - except for public holidays - 9:00 - 17:00 hours (CEST)).

The invitation documents can also be requested from the Registration Office.

If your bank/custodian bank has not had you registered into the share register, please contact your bank/custodian bank.

7. How do I proceed if I have received several convocations to the AGM?

This could be due to the fact that your bank/custodian bank had you registered more than once in the share register.

Please contact the AGM service:

- **via email: anmeldestelle@computershare.de or**
- **by phone: +49 (0)89 30903-6330**

(Mondays to Fridays - except for public holidays - 9:00 - 17:00 hours (CEST)).

8. Which functions does the Investor Portal offer?

- Following the **AGM live in video and audio transmission**,
- **Registration** for the AGM,
- Exercise of **voting rights by electronic absentee voting**,
- Exercise of **voting rights by granting an authorization and issuing instructions** to the Company's proxies,
- **Authorization of a third party to exercise voting rights** and other rights,
- Submission of **statements** in text form,
- Registration of **speeches**,
- Submission of **questions** by way of video communication,
- Declaration of **objections** to resolutions of the AGM.

9. How long can I submit my questions for the AGM?

Shareholders who duly registered for the AGM may submit their questions during the AGM exclusively via the Investor Portal by way of video communication.

No other submission of questions by electronic or other means of communication is envisaged either before or during the AGM.

10. How long can I submit my statements in relation to the agenda items of the AGM?

Shareholders who duly registered for the AGM may submit their statements in text form regarding the agenda items until **June 13, 2024, 24:00 hours (CEST)** via the Investor Portal. Statements will not be translated by the Company.

A scope of 10,000 characters (including spaces) may not be exceeded.

The Company will publish all statements until **June 14, 2024, 24:00 hours (CEST)** whilst mentioning the name of the submitting shareholder in the Investor Portal.

11. Where can I find documents regarding the AGM?

All documents relating to the AGM as well as the link to our Investor Portal can be found on our website at ir.deliveryhero.com/agm.

12. How can I inspect the documents which are to be made accessible to the AGM?

In compliance with the German Stock Corporation Act, all documents regarding the AGM are accessible on our [website](#) since the convocation of the AGM.

13. What is the procedure for exercising voting rights by means of electronic communication (electronic absentee voting) as well as the change or revocation thereof?

Voting rights may be exercised by electronic communication by way of electronic absentee voting. Shareholders who are entered in the share registry and have duly registered for the AGM may cast and change their votes by electronic absentee voting in the run-up to the AGM and during the AGM on June 19, 2024 until the close of voting **using the Investor Portal**.

Further information on electronic absentee voting can be found in the AGM invitation as well as in the explanation regarding shareholders' rights, which is also available on our [website](#).

14. What is the procedure for the granting of authorization and issuance of instructions to the proxies appointed by the Company as well as the change or revocation thereof?

Shareholders may be represented by proxies of the Company in exercising their voting rights in accordance with their instructions.

If the shares are duly registered in due time by June 12, 2024, 24:00 hours (CEST), the power of attorney and instructions to the proxies of the Company and their change or revocation may be issued by declaration to the Company **by mail or email** to the Registration Office by **June 18, 2024, 24:00 hours (CEST)**.

Additionally, **until the beginning of the voting on the day of the AGM**, the granting of authorization and the issuance of instructions to the Company's proxies as well as its change or revocation will be possible via the **Investor Portal**. The exact time at which the option to cast or amend votes via the Investor Portal ends will be determined by the chair of the Annual General Meeting and pointed out in good time during the Annual General Meeting.

Further information on the exercise of voting rights by granting authorization and issuing instruction to the Company's proxies can be found in the AGM invitation as well as in the explanation regarding shareholders' rights, which is also available on our [website](#). A

corresponding power of attorney and instruction form for issuing powers of attorney and instructions outside the Investor Portal is also available there.

15. What is the procedure for voting by other proxies as well as the change or revocation of the respective power of attorney?

Shareholders who have registered in due time may also have their voting rights and other rights exercised at the AGM by another proxy.

You can use the proxy form available on our [website](#) to issue the power of attorney to the Company or the proxy. For organizational reasons, the granting or revocation of the proxy by declaration to the Company must be received by the Registration Office **by mail or email** by **June 18, 2024, 24:00 hours (CEST)**.

Additionally, **on the day of the AGM no later than by the time specified by the chair of the AGM during the voting process**, the proxy authorization may be issued, amended, or revoked electronically via the **Investor Portal**.

Further information on the exercise of voting rights by granting authorization to other proxies can be found in the AGM invitation as well as in the explanation regarding shareholders' rights, which is also available on our [website](#).

16. How can I submit countermotions and election proposals to the AGM?

Countermotions (including any statement of reasons) and election proposals must be received by June 4, 2024, 24:00 hours (CEST), and shall be submitted exclusively to the following address:

Delivery Hero SE
attn. Julia Schmidtman
Oranienburger Str. 70
10117 Berlin
or via email: hauptversammlung@deliveryhero.com.

17. Where can I find countermotions and election proposals to the AGM?

Countermotions and election proposals duly received by the Company no later than by **June 4, 2024, 24:00 hours (CEST)** will, subject to the further requirements of Sections 126, 127 AktG, be made available on our [website](#) without undue delay after receipt, including the name of the shareholder and - in the case of countermotions - the grounds and any comments.

Countermotions and election proposals as well as other motions may also be submitted during the AGM by way of video communication.

18. In which language will the AGM be held?

The AGM will be held in German. A simultaneous (non-binding) English translation of the AGM proceedings will be available.

19. Is there a written record of the AGM?

In accordance with the German Stock Corporation Act, a **notarial record** will be drawn up and stored in the trade register promptly after the consummation of the AGM.

20. Will the AGM be recorded and available online afterwards?

The AGM will not be recorded and thus, also not be available online following the consummation of the meeting.

21. Where can I find the voting results?

The voting results will be published on our [website](#) promptly upon consummation of the AGM.

22. How long and where can I access my voting confirmation?

In accordance with the statutory provisions, shareholders who voted may request confirmation within one month after the day of the AGM as to whether and how their votes were counted. The voting confirmation can be downloaded from the Investor Portal in accordance with the statutory provisions and is available on request from the Company at hauptversammlung@deliveryhero.com.

23. Whom can I contact if I encounter technical issues with regard to the Investor Portal or organizational issues related to the AGM?

For any questions shareholders might have with regard to our Investor Portal of the registration/voting process, please refer to our **AGM service**:

- **via email:** investorportal@computershare.de or
- **by phone:** +49 (0)89 30903-6330

(Mondays to Fridays – except for public holidays – 9:00 – 17:00 hours (CEST)).
